



### **BED BUG TREATMENT CLIENT PREPARATION**

**SERVICE ADDRESS:** \_\_\_\_\_

**UNITS TO BE TREATED:** \_\_\_\_\_

#### **BEFORE ARRIVAL OF SERVICE TECHNICIAN**

1. CLEAR OUT ALL CLOSETS. WASH ALL CLOTHING IN SOAP AND HOT WATER. DRY AND TIGHTLY SEAL IN PLASTIC BAGS AND PLACE IN THE KITCHEN AREA.
2. REMOVE ALL CURTAINS AND DRAPERIES AND WASH IN SOAP AND HOT WATER OR DRY CLEAN. DRY AND PLACE IN PLASTIC BAGS, TIGHTLY SEAL AND PLACE IN KITCHEN AREA.
3. STRIP MATTRESSES AND BOXSPRINGS OF ALL BED LINENS, PROTECTIVE COVERS & WASH IN SOAP AND HOT WATER. DRY AND PLACE IN PLASTIC BAGS, TIGHTLY SEAL AND PLACE IN THE KITCHEN AREA.
4. CLEAR OUT ALL DRESSER DRAWERS. WASH CLOTHING IN SOAP AND HOT WATER. DRY AND PLACE CLOTHING IN PLASTIC BAGS, TIGHTLY SEAL AND PLACE IN THE KITCHEN AREA.
5. WHEN PREPARING TO LAUNDER CLOTHING, BEDDING, ETC... MAKE SURE THAT THE CLOTHING AND LINENS ARE MOVED AROUND IN A SEALED BAG OR CONTAINER TO ENSURE BED BUGS ARE NOT SPREAD TO OTHER AREAS OF THE HOUSE, APARTMENT, DORM, FACILITY, ETC...
6. MOVE FURNITURE AWAY FROM THE WALLS APPROXIMATELY 18-20 INCHES. VACUUM BEHIND THOROUGHLY. **DO NOT REMOVE OR DISCARD FURNITURE FROM THE DWELLING/ FACILITY/ CUBICLE (THIS COULD SPREAD THE PROBLEM TO OTHER AREAS), UNLESS INSTRUCTED BY A HORIZON REPRESENTATIVE.**
7. VACUUM BED FRAMES & ALL CREVICES TO REMOVE ALL LINT.
8. VACUUM ALL BASEBOARDS, MOLDINGS AROUND WINDOWS AND DOORS, PICTURE FRAMES, FLOORS & RUGS.
9. REMOVE THE VACUUM BAG, PLACE IT IN A PLASTIC BAG, SEAL IT TIGHTLY AND DISCARD IN AN OUTDOOR GARBAGE RECEPTICLE.
10. PLEASE ADDRESS THE ABOVE INSTRUCTIONS OR GIVE THESE PREPARATION INSTRUCTIONS TO YOUR TENANT(S) AT LEAST 72 HOURS BEFORE THE SCHEDULED SERVICE DATE IF POSSIBLE.
11. THE **SAME LEVEL OF PREPARATION IS NEEDED FOR THE FOLLOW UP SERVICE** WHICH WILL BE SCHEDULE 2-3 WEEKS AFTER THE INITIAL SERVICE.

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**IMPORTANT:** PLEASE BE ADVISED IT MAY BE NECESSARY FOR OUR SERVICE TECHNICIAN TO REMOVE THE FABRICS FROM THE BOTTOM OF THE BOXSPRINGS AND OR THE BACK AND OR BOTTOM OF OTHER FURNITURE SUCH AS COUCHES, LOVESEATS, OTTOMANS, ETC...

**DURING SERVICE:** ALL PEOPLE & PETS MUST VACATE DURING TREATMENT. THEY MAY RETURN (4) HRS AFTER SERVICE.

**IF YOU ARE PREGNANT OR HAVE AN INFANT UNDER THAN (1) YR OLD, OR ANYONE WITH ASTHMA OR RESPIRATORY CONDITIONS, VACATE FOR 24 HRS.**

**PLEASE NOTE:** IN ORDER FOR OUR BED BUG PROGRAM TO BE SUCCESSFUL WE NEED YOUR FULL COOPERATION WITH THE PREPARATION. IF PROPER PREPARATION HAS NOT BEEN DONE THERE IS A HIGH PROBABILITY THAT BED BUG ACTIVITY MAY RETURN. IF BED BUGS CONTINUE TO BE AN ONGOING ISSUE, YOU MAY BE RESPONSIBLE FOR ANY FURTHER TREATMENTS TO BE DONE AT FULL COST AFTER YOUR 90 DAY GUARANTEE. **NOTE:** WE WILL ONLY TREAT FULLY PREPARED ROOMS AND ALLOCATED AREAS. WE THANK YOU IN ADVANCE FOR YOUR COOPERATION IN ALLOWING US TO PROTECT YOUR HOME.

Horizon Signature: \_\_\_\_\_ Client Signature: \_\_\_\_\_