

Dear Client:

As a valued customer we want to ensure that our service levels are consistent and either meet and/or exceed your expectations. That said, we work hard to partner with our clients as we believe that establishing and maintaining a pest free environment is a team effort. The service equipment, monitors, products, and procedures we use to achieve optimum results will only get us so far because at times we need your cooperation to get the results we are both seeking.

During our last service visit your service specialist brought to our attention that some of our pest control devices were damaged and or missing that need attention to provide ongoing pest protection.

The equipment needed to bring your account back up to standard as well as the cost per device is noted below: This equipment will be replaced at your next service and the total cost will be billed to your account.

Exterior Bait Stations at the rate of \$22.00 plus tax per station.

Interior Mechanical Catch Trap (Tin Cat) at the rate of \$15.00 plus tax per trap.

Vector Plasma Insect Light Trap (ILT) at the rate of \$450.00 plus tax per light.

Insect Pheromone Trap at the rate of \$15.00 plus tax per trap.

Exterior Landscape (Rock) Bait Station at the rate of \$35.00 plus tax per station.

Other equipment needed: at the rate of \$ plus tax each.

Total equipment charge: \$ plus tax.

Without the replacement equipment noted above, you will be vulnerable for pest activity and we may not be able to provide you continuous pest protection. If you have any questions or would like to discuss this issue in more detail, please call our office at 201-447-2530 or email us at info@horizonpestcontrol.com.

Sincerely, Horizon Pest Control Management Team



