



Dear Valued Client:

Below, we provide a comprehensive list of expectations for your easy reference following the completion of Bed Bug control procedures in your residence or facility.

**Preparation:** Preparation plays a crucial role in ensuring the success of the treatment. Kindly note that no treatment will be conducted unless the home/facility is adequately prepared based on the provided Preparation Instructions.

**Treatment:** Following a meticulous inspection, our initial and follow-up corrective treatments for Bed Bugs involve targeted applications to critical areas, favoring Bed Bug survival. A thorough crack and crevice application throughout the dwelling will be conducted, avoiding "fogging" or "bombing" for optimal effectiveness.

**Expectations after Treatment(s):**

- The applications will lead to a rapid mortality rate for treated Bed Bugs, resulting in their demise within approximately 1 hour of direct contact.
- Once dry, the materials will provide a protective residual treatment effective against Bed Bugs for around 4 weeks.
- Lingering Bed Bug activity may occur within 2 to 4 weeks post-treatment, a sign of the chemicals working through their systems. This behavior indicates the bugs will perish within 5 days.
- A 3-week follow-up service is recommended, and we advise separating necessary garments for this period.

**Re-Entry Time:** You can safely return to your home four hours after the treatment. For individuals who are very young, elderly, sick, or pregnant, consulting with a physician before returning home is advisable.

**Follow-Up Services/Inspections:** Additional treatments or inspections will be arranged as per contractual agreements with the property owner, manager(s), or building owner(s).

**Guarantee:** Due to the elusive nature of Bed Bugs, a guarantee is not offered. Various factors, including occupant behavior and external influences, may impact treatment effectiveness.

**Maintenance Recommendations:**

- Thoroughly vacuum vehicles and dispose of bags immediately.
- Do not discard furniture without instruction; avoid introducing new furniture during the 60-day control period.
- Refrain from cleaning surfaces unless advised by Horizon Pest Control.
- If Bed Bug activity persists after 60 days, contact us for guidance.

- Stay in the same living quarters during this time to prevent the spread of Bed Bugs.

**Disruption:** Expect movement of items during Bed Bug services, ensuring thorough treatment of possible harborages. Furniture may need adjustment or disposal, following professional advice.

**Continued Activity:** Some residual Bed Bug activity may persist, influenced by factors such as infestation severity and living space density.

**Monitoring:** Sticky traps will be placed strategically to monitor and assess the effectiveness of our service. Please do not relocate or discard them.

**Top 10 Tips for Positive Impact on Future Bed Bug Control:**

1. Report suspicions promptly.
2. Invest in bed covers for mattresses and box springs.
3. Follow professional advice before removing infested furniture or bedding.
4. Create space between beds/couches and walls.
5. Inspect bedding when traveling.
6. Be cautious about inviting others to sleep over.
7. Consider sleeping invitations carefully.
8. Apply Vaseline on bed legs and feet.
9. Maintain regular vacuuming post-treatment.
10. Report pest observations on monitors to your Property Manager if applicable.

Thank you for choosing us as your pest control partner.