RODENT PREPARATION LETTER

Dear Client,

Your home has been inspected and evidence of mice has been found. The following items need to be done prior to treatment:

- Remove all items from the following areas:
 - o Base cabinets in the Kitchen and Bathroom
 - Stored belongings on the floor of closet
 - Remove items from around the following appliances if applicable refrigerator, washing machine, dryer, and hot water heater.
 - Where possible remove furniture away from wall where there is baseboard heating
 - I would not vacuum the floors or cabinets at this time. When trying to identify the areas the rodents are traveling it is better to vacuum after the first treatment.
- Purpose of providing access to these areas: The technician will be looking for points of entry and evidence of rodent runs.
 - Mice are habitual creatures and will use the same paths over and over again. Based on mouse biology they leave evidence of their movements and paths in the form of rub marks and droppings.
 - We are also looking for gaps, holes, pip chases that are possible points of entry so we can treat them and seal of the entry point.
 - o In order to do this we need to be able to see these key areas so proper preparation is vital.
- Sanitation is very important. Floors should be vacuumed and kept free of food debris. We suggest limiting the areas where you eat to ensure limited food sources throughout the unit.
- Once the technician has completed the first service I suggest the floor be vacuumed. And new evidence found at the time of the follow up service would indicate that they are still traveling in given areas and may give us further insight into where they may be nesting.
- The technician may ask that certain areas be left available for the follow up service based on his finding. Looking to make sure the treatments are working and that we are successfully resolving the issues.