

## MISSION:

PROTECT WHAT OUR CLIENTS VALUE MOST - family, health, property and reputation – by creating customer experiences that exceed all expectations of professionalism, integrity, responsiveness and effectiveness. To be the company you keep.

## VISION:

To be recognized by our clients and employees as a leading service provider and always remain on **T.R.A.C.K.** in order to achieve excellence in the pest control industry and in our community at large.

### *We will always:*

- **T**each and develop our team to be second to none
- **R**efine our craft continuously by seeking out the very latest industry technology, methodology, and educational advancement opportunities
- **A**lways intend to do the right thing by our employees, clients, community, and the environment
- **C**ommunicate at a high level with one another and clients alike to foster transparency, nurture positive experiences, and efficiently resolve challenges
- **K**eep our employees' best interests in mind while making organizational decisions for our collective success in the present and future

## CORE COMPETENCIES – SPECIALIZING IN INTEGRATED PEST MANAGEMENT FOR THE FOLLOWING:

- General Pest Control
- Rodent Control (Rats and Mice)
- Fly Management and Mitigation
- Mosquitoes/Ticks and Fleas
- Bed Bugs/K9 Inspections, Treatment & Proactive Programs
- Wildlife Trapping and Exclusion
- Termites (Baiting and Liquid Programs offered)
- Bird Control and Exclusion Services
- Goose Deterrent Programs
- Drain Cleaning
- Wood Destroying Insect Inspections and Control
  - For purchases and refinancing
- Spotted Lanternfly/Stink Bug Programs
- Familiar with NSF, AIB, BRC, SQF, Silliker Audit Schemes
- Leadership in Energy and Environmental Design (LEED Certifications)
- Green Solutions Available



CALL FOR AN APPOINTMENT

**201.447.2530**

## SERVICE TERRITORIES:

*New Jersey - Northern and Central*  
(Bergen, Passaic, Sussex, Morris, Essex, Hudson, Union, Somerset, Middlesex, Monmouth, Mercer and Ocean)

*New York - Manhattan\*, Brooklyn\*, the Bronx\* and Rockland County*

*\*commercial only*

## DIFFERENTIATORS:

- 2nd Generation, family owned and operated company
- Founder is Bernie Holst Jr., a Past President of NPMA and NJPMA
- Bernie Holst III, CEO sit on NJPMA Board of Directors
- 55 years in the industry with a strong reputation and leadership in National and State Pest Management Associations
- Most technicians work under their own licenses and are incentivized to do so
- Work to develop lasting partnerships with our clients, collaborate to get the best results possible, and develop custom long term solutions by helping to train their staff – ensuring the effectiveness of the program
- Create partnerships with other service companies outside our expertise, to help provide our clients with other quality providers should they need them (Garage doors, cleaning, roofing, fencing, real estate, etc.)
- Over 90% overall client retention
- Over 94% client retention on commercial business
- 4.9 rating with 1,450+ Google reviews
- 96% recommendation rating on Facebook
- 4.2 rating on Indeed
- Rapid response times
- 11,000+ commercial and residential clients
- Wildlife Specialist Team
- Quality Assurance Department and Technical Team

## CLIENTS INCLUDE:

- Hospitals and Health Care Facilities
- Pharmaceuticals
- Food Processing
- Property Management
  - Office Space
  - Multi-Family Dwellings
- Municipalities
- Warehouses, Industrial and Manufacturing Facilities
- Production Facilities
- Hospitality
- Education (Schools, Colleges and Universities)
- Entertainment Venues
- Residential Services
- Non-profit Organizations

## ASSOCIATIONS/AFFILIATIONS:

