



## EXPECTATIONS:

# The Bed Bug



**Dear Valued Client,**

*Thank you for entrusting **HORIZON PEST CONTROL** to address your **BED BUG INFESTATION**. Below is a comprehensive list of expectations and important information to guide you following the completion of Bed Bug control procedures in your residence or facility.*

## **PREPARATION**

Preparation is essential to the success of the treatment.

Please note that **no service will be performed unless the home or facility is fully prepared** according to the provided **PREPARATION INSTRUCTIONS**.

## **TREATMENT**

After a detailed inspection, our initial and follow-up corrective treatments focus on targeted applications to areas where Bed Bugs commonly survive.

A thorough **crack-and-crevice application** will be conducted throughout the dwelling, and we strictly avoid unsafe and ineffective methods such as **foggers** or **bombs**.

A combination of non-repellent /repellent product may be used. The goal is to avoid changing the behavior of the insect. The last thing we want to do is push the bed bug to new areas or deeper into wall voids. Repellents may be used in an effort to box or contain infestation to certain areas of the structure. Occupants' behaviors also need to remain the same to encourage activity and exposure to the applied products.



## ***EXPECTATIONS AFTER TREATMENT***

- Applications will cause a rapid mortality rate for treated Bed Bugs, typically resulting in death within **approximately 1 hour** of direct contact.
- Once dry, the materials will create a **protective residual** effective for **about 4 weeks**.
- Some lingering Bed Bug activity may be observed within **2–4 weeks** post-treatment. This is normal and indicates the material is working; affected bugs generally perish within **5 days**.
- A **3-week follow-up service** is recommended. Please separate any necessary garments you may need during this period.



## ***RE-ENTRY TIME***

- You may safely return to your home **four hours after treatment**.
- For individuals who are very young, elderly, pregnant, or immunocompromised, consulting with a physician before re-entering is advisable.



## ***FOLLOW-UP SERVICES / INSPECTIONS***

Additional treatments or inspections will be scheduled according to agreements with the property owner, property manager, or building management.



## ***GUARANTEE***

Due to the elusive behavior and mobility of Bed Bugs, **a guarantee cannot be offered**. Many variables—such as occupant behavior, movement between units, and external factors—can influence treatment outcomes.

## ***MAINTENANCE RECOMMENDATIONS***

- Thoroughly vacuum vehicles and dispose of vacuum bags immediately.
- Do not discard furniture unless instructed; avoid bringing in new furniture during the **60-day control period**.
- Do not clean treated surfaces unless advised by Horizon Pest Control.
- If BED BUG activity persists after **60 days**, please contact us for guidance.
- Remain in the same living quarters to prevent spreading BED BUGS to untreated areas.



## ***DISRUPTION***

During service, some items may be moved to allow inspection and treatment of potential harborage areas. Furniture may need to be adjusted or, in some circumstances, removed or discarded based on professional guidance.



## ***CONTINUED ACTIVITY***

Some residual activity may continue temporarily, depending on factors such as infestation severity, surrounding unit density, and personal belongings that may harbor BED BUGS.



## ***MONITORING***

Sticky traps will be placed in strategic locations to monitor activity and evaluate treatment effectiveness. **Please do not move or discard these traps.**



## ***TOP 10 TIPS TO SUPPORT LONG-TERM BED BUG CONTROL***

1. Report any suspicions or signs of BED BUGS immediately.
2. Invest in high-quality mattress and box spring encasements.
3. Do not remove infested furniture or bedding without professional guidance.
4. Create space between beds/couches and the walls.

## **CONTINUED...**

5. Inspect bedding while traveling (hotels, vacation rentals, etc.).
6. Be cautious about allowing overnight guests.
7. (Number restored) Apply Vaseline or double-sided tape to bed legs.
8. Maintain regular vacuuming after treatment.
9. Report activity noted on monitors to your Property Manager (if applicable).
10. Stay vigilant and continue practicing preventative measures.



We appreciate your cooperation and commitment to the process.

For any questions or concerns, please contact our office at **201-447-2530**.

***Thank you for choosing HORIZON PEST CONTROL.***